

### Statement of commitment by the Management

For all activities and operating units, the Management of SDMCERT identifies the following:

#### **Mission**

***carry out the evaluation and certification of Management Systems adopted by the Organizations in compliance with the standards taken as reference, and in compliance with the requirements of ISO / IEC 17021-1.***

This is the common goal toward which turns the commitment of all employees, each with their specific nature of their role. In order to direct the entire structure to the realization of the mission, within the framework of a highly competitive global market, the Management is committed to ensuring the availability of resources necessary to develop and implement an effective Management System, communicating within the importance to comply:

- Requirements that must be possessed by the Notified Bodies, as prescribed internationally and nationally by the competent Bodies and Authorities.
- applicable statutory and regulatory requirements

Defining objectives, reviewing the system to implement corrective actions.

### Declaration on the principles and the impartiality of the certification

#### **IMPARTIALITY**

For the senior management of SDMCERT it is necessary to be impartial and to be perceived as such.

It is essential to obtain and maintain confidence that SDMCERT's proposals regarding decisions are based on the objective evidence of compliance (or non-compliance) obtained and that they are not influenced by other interests or other stakeholders.

Among the threats to impartiality are the following:

- Threats deriving from its own interests: threats that come from a person who acts in his own interest. A concern related to certification activity, as a threat to impartiality, is constituted by its own financial interest;
- Threats deriving from self-evaluation: threats coming from a person who reviews his work. Carrying out the certification activity to the customer, also providing consulting services relating to the design, manufacture, installation, distribution of the certified product, is considered a threat of self-evaluation;
- Threats arising from familiarity (or trust): threats that come from a person who is too familiar or overly relies on another person, instead of seeking evidence in the certification activity;
- Threats arising from intimidation: threats that come from a person who has the perception of being the object of coercion, open or hidden, like the threat of being replaced or reported to a boss.

The Management of SDMCERT ensures that its behavior is impartial through:

- access to certification by the applicants without any limitation or prejudice (excluding the organizations that are undergoing judicial proceedings for product liability or who are not in the free exercise of their rights, for example because in a state of liquidation, bankruptcy, or following an ascertained and unacceptable condition of threat to the impartiality of SDMCERT);
- preparation of a Tariff indicating the criteria for the formulation of offers referring to the applicable IAF documents, as well as the methods for calculating expenses, etc.

#### **TRANSPARENCY**

SDMCERT ensure public access, or disclose in right way, appropriate and timely information about its audit and certification processes, and on the status of certification (for example, the issue, extension, maintenance, renewal, suspension, reduction of the scope or withdrawal of certification) of all organizations, in order to increase confidence about the integrity and credibility of the certification itself.

Transparency is a basic principle to allow access, or to disseminate, appropriate information. To enhance or maintain confidence in certification, SDMCERT allows access in appropriate ways, or discloses, to specific interested parties, non-confidential information related to the conclusion of particular audits (eg audit in response to complaints).

#### **RESPONSIBILITY**

It is the client organization, not the SDMCERT, which is responsible for compliance with the certification requirements.

SDMCERT is responsible for assessing sufficient objective evidence on which to propose the certification decision. Based on the

conclusions of the audit, SDMCERT proposes to its Organizing Body the decision to issue the certification, if there is sufficient evidence of compliance, or not to release it, if there is no such evidence.

### **COMPETENCY**

To issue a certification that conveys trust, the competence of the personnel is required (demonstrated ability to apply knowledge and skills), supported by the management system of SDMCERT.

SDMCERT ensures the use of auditors and technical experts proficient for the conduct of certification activities by applicants

### **CONFIDENTIALITY**

SDMCERT maintains confidential any information owned by the customer in accordance with the provisions of their confidentiality procedures.

### **MANAGEMENT OF THE IMPARTIALITY**

#### **PUBLICITY OF ACTIVITIES**

The certification activities of SDMCERT are not advertised or offered in connection with the activities of an organization that provides consulting services on management systems.

SDMCERT adopts measures to correct inappropriate claims from any consulting organization that declares, or implies, that certification would be simpler, easier, quicker or less expensive, if required to SDMCERT itself. SDMCERT does not state or imply that certification would be simpler, easier, quicker or less expensive, if a particular advisory organization were employed.

#### **PROHIBITED ACTIVITIES**

SDMCERT does not certify another Certification Body for its management system certification activities.

SDMCERT does not offer or provide consulting services related to management systems. SDMCERT does not offer or provide internal audit services to its certified customers.

SDMCERT does not certify the management system of a customer who has received consulting services for the management system or for internal audits, if the relationship between the consultancy organization and SDMCERT constitutes an unacceptable threat to the impartiality of SDMCERT itself.

SDMCERT does not certify a management system, for which it has provided internal audit services, before two years from the conclusion of the audits themselves.

SDMCERT does not outsource audit activities to a management system consultancy organization, as this fact constitutes an unacceptable threat to impartiality.

#### **CONFLICT OF INTEREST**

To ensure that there is no conflict of interests, staff who has worked as a consultant on customer management system in question, including the one that operates at management level, is not employed by SDMCERT in audit or other certification activities, in the two years following the end of the consultancy service.

In the event that a report constitutes an unacceptable threat to impartiality (for example, the risk of an inspector who is part of a consulting company that also includes the consultant who helped the company to be inspected) the certification will not be released.

SDMCERT takes measures to respond to any threat to its impartiality resulting from the actions of other persons, organizations or organizations.

All SDMCERT personnel, both internal and external, or committees, which may have influence on certification activities, must act impartially and do not allow commercial, financial or other pressures to compromise their impartiality.